



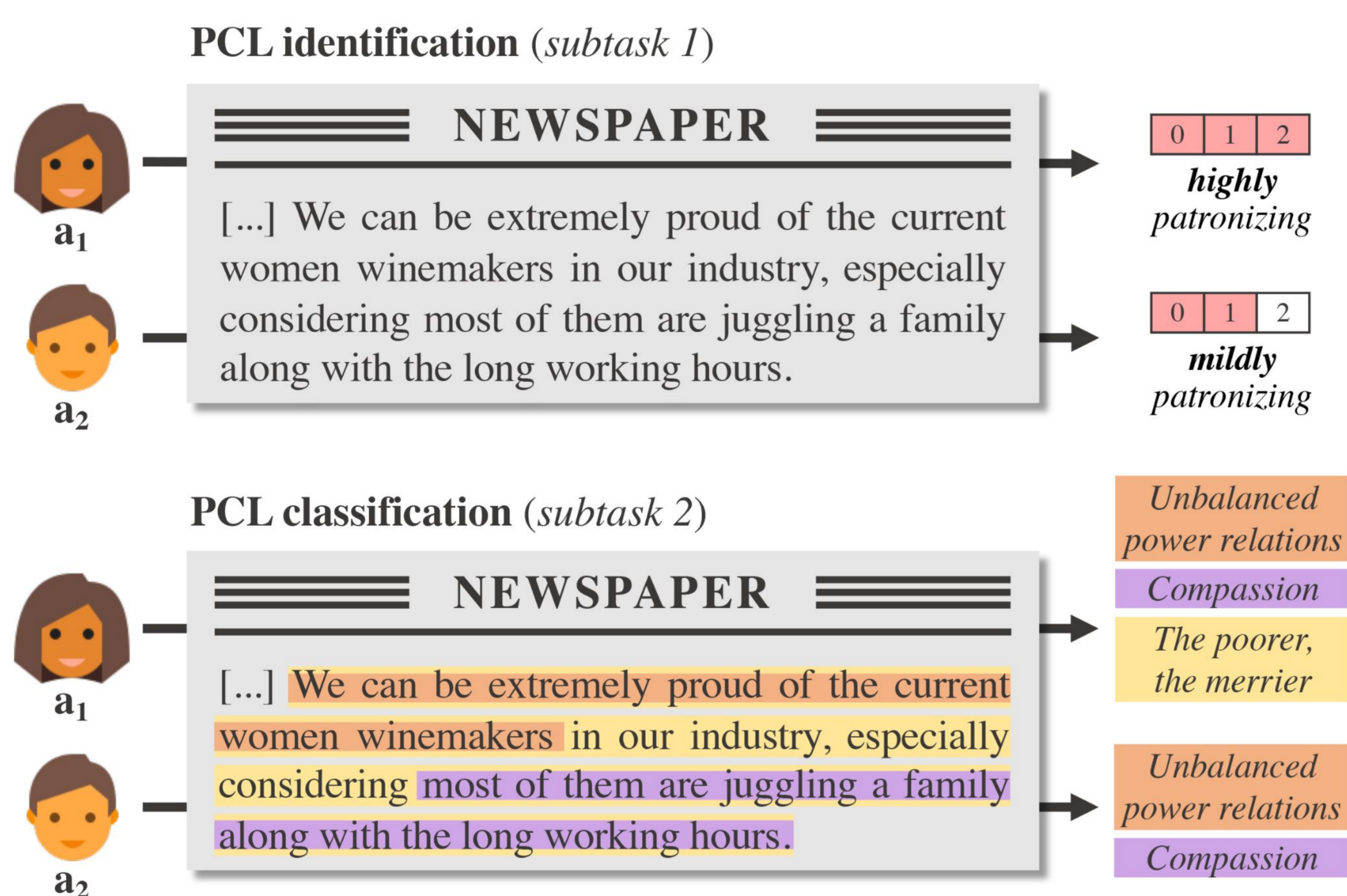
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Background

Patronizing & condescending language (PCL) Language use denoting superior attitude towards others, who are depicted in a compassionate way [Pérez-Almendros et al., 2020]

- Drives exclusion of already vulnerable communities
- Detection has social impact (e.g., suggestion tools)

Challenges Annotators often perceive PCL differently due to background/sensibility, and thus annotate it in different ways



Task, data and annotation process

Dataset “Don’t Patronize Me!” [Pérez-Almendros et al., 2020]

- 10.4K en paragraphs from the news of 20 countries
- All mention one of 10 selected vulnerable communities

Task setup Given an input paragraph P :

- **PCL identification:** identify whether P entails a PCL form
- **PCL classification:** determine PCL forms expressed by P

A closer look at the annotation Annotations by a_1 and a_2 :

Annotation task	Individual decisions (a_1, a_2)	Score	Instances	Gold label
Subtask 1: “Does the paragraph contain any form of PCL?” Values: 0, 1, 2	(0,0)	0	8,529	NO
	(0,1), (1,0), *	1	947	
	(1,1), *	2	144	
	(2,1), (1,2), *	3	458	
	(2,2)	4	391	YES
Subtask 2: “Which PCL category does the span express (if any)?” Values: $c_i, c_j \in C, \text{NONE}$	$(c_i, \text{NONE}), (\text{NONE}, c_i)$	1	1,359	c_i
	$(c_i, c_j)_{c_i \neq c_j}, (c_j, c_i)_{c_j \neq c_i}$	2	1,401	c_i, c_j
	(c_i, c_i)	2	1,401	c_i

Idea Raw “score” values can be leveraged to capture different shades of PCL based on **annotators’ interpretation and sensibility**, thus modeling their **uncertainty and disagreement** in detecting PCL

References

Don’t Patronize Me! An Annotated Dataset with Patronizing and Condescending Language towards Vulnerable Communities (Perez Almendros et al., COLING 2020)
Massive Choice, Ample Tasks (MaChAmp): A Toolkit for Multi-task Learning in NLP (van der Goot et al., EACL 2021)

Methods

Based on MaChAmp [van der Goot et al., 2021]

General framework Multi-task learning with shared encoder

- **Main task decoder:** for the end task (e.g., subtask 1)
- **Auxiliary task decoder(s):** for providing useful signals

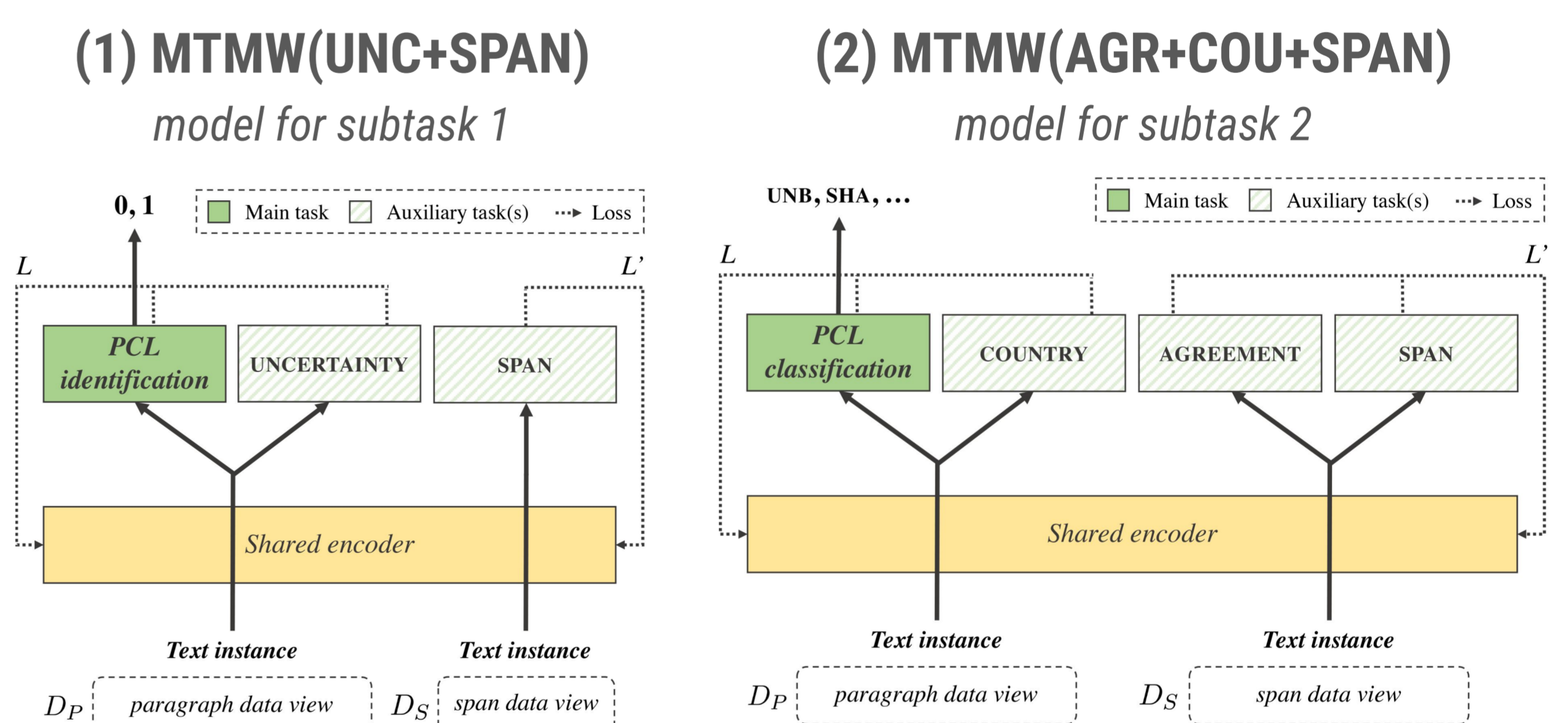
Multiple views Different forms (or views) of the dataset

- **Paragraph data view (D_p):** dataset in its standard form
- **Span data view (D_s):** dataset consisting of all PCL-expressing spans from D_p

Auxiliary tasks and associated data views

- **uncertainty:** labels: {0,1,2,3,4}, view: D_p – subtask 1
- **agreement:** labels: {1,2}, view: D_s – subtask 2
- **span:** labels: {UNB, SHA, PRE, ...}, view: D_s – subtask 1, 2
- **country:** labels: {au, bd, ca, gb, ...}, view: D_p – subtask 1, 2

Models Leverage annotators’ uncertainty & disagreement



(3) SEQ. FINE-TUNING: On subtask 1, then 2 – model for subtask 1 and 2

Results & analysis

Test set results ↓ and →

PCL identification

	P	R	F ₁
Organizers’ baseline	39.35	65.30	49.11
MTMW(UNC+SPAN)	64.23	52.68	57.89
SEQ. FINE-TUNING	53.99	55.52	54.74

PCL classification

	UNB	SHA	PRE	AUT	MET	COM	THE	F ₁
Organizers’ baseline	35.35	0.00	16.67	0.00	0.00	20.87	0.00	10.41
MTMW(AGR+COU+SPAN)	52.46	36.22	26.95	37.71	31.86	45.95	30.30	37.35
SEQ. FINE-TUNING	54.00	46.73	28.07	22.22	29.73	44.28	20.69	35.10

Analysis Contribution of aux tasks and role of disagreement

- **Aux tasks** Subtask 1: *uncertainty* consistently improves results; Subtask 2: *agreement* is orthogonal to *country*
- **Uncert/Disagr** Subtask 1: *uncertainty* worsen results; Subtask 2: instances w/ disagreement are more difficult

Conclusion

- **Towards annotators-centric NLP** for subjective tasks
- **Competitive results**, without external data or ensembles